



Summer Internship 2023: Information Technology (IT) (based in Washington, DC)

The Solidarity Center is the largest U.S.-based international worker rights organization helping workers attain safe and healthy workplaces, family-supporting wages, dignity on the job and greater equity at work and in their community. Allied with the AFL-CIO, the Solidarity Center assists workers across the globe as, together, they fight discrimination, exploitation and the systems that entrench poverty—to achieve shared prosperity in the global economy.

The Solidarity Center provides a wide range of education, training, research, legal support, and other resources to help build strong and effective trade unions and more just and equitable societies. Our programs—in some 60 countries—focus on human and worker rights, union skills, occupational safety and health, economic literacy, human trafficking, women’s empowerment, and bolstering workers in an increasingly informal economy.

The Solidarity Center’s headquarters in Washington, DC is offering in-person internships to undergraduate and graduate students and recent university/college graduates during the summer 2023. Solidarity Center internships provide a great opportunity to work for social justice globally.

Interns are required to work full-time (35 hours per week), 5 days a week, for 10 weeks. Work will be conducted from the Solidarity Center’s headquarters office in Washington, DC. Full-time interns will receive a \$6,000 stipend during their internship.

Please note, COVID-19 vaccinations and boosters are mandatory for all employees and interns.

Position: Intern, Information Technology (IT) Department

Location: in-person, Washington, DC, Solidarity Center headquarters

Time-period: June-August 2023, full-time (35 hours per week, 5 days a week, 10 weeks)

Position Description: The Solidarity Center has a full functional helpdesk that assists employees globally resolve their computer technical issues. The intern will work with the IT Department.

Responsibilities may include:

1. Sharpening troubleshooting skills and learn how to solve IT issues.
2. Assist with employee education for IT.
3. Learn Windows networking, Azure cloud services, IT security and new computer setups. Tackle IT projects that encompass Google and Microsoft Office.
4. Conduct research on better and more efficient ways to tackle today’s IT challenges.
5. Receive mentoring with senior level administrators through hands on and call shadowing.
6. Attend internal organizational and public online forums/roundtables/panel discussions to learn about worker rights.
7. Participate in the Solidarity Center’s Learning and Education sessions for interns.

Qualifications:

- Demonstrated interest in social justice.
- Demonstrated excellent writing skills.
- Good qualitative and quantitative research skills.

- Ability to work independently.
- Excellent computer skills.
- Ability to meet deadlines.
- Good communication and interpersonal skills.
- Good judgment and ability to think creatively.
- Pursuing a degree in Information Technology or Computer Engineering.

Deadline: Applications are being accepted until the position is filled.

To apply: To apply, submit a cover letter, resume, and writing sample (3-5 pages) to Solidarity Center Internship Coordinator, Nalishha Mehta, at nmehta@solidaritycenter.org.

Please indicate the specific internship you are applying for in your cover letter and submit all documents as Word or PDF attachments to the email. If you are applying for more than one internship, please submit a separate application for each internship. Please no telephone calls. Due to capacity constraints, only short-listed candidates will be contacted.

The Solidarity Center is an equal employment opportunity employer that does not discriminate against any person employed or seeking employment based on race, color, religion, sex, sexual orientation, gender identity, national or ethnic origin, age, marital status, disability, veteran status or any other status protected under applicable law. Candidates from traditionally underrepresented groups are strongly encouraged to apply.